

File No.LAE18-MR0MISC/104/2022-PESHI
GOVERNMENT OF ANDHRA PRADESH
INSURANCE MEDICAL SERVICES DEPARTMENT

From
Dr.S.B.R.Kumar Laghimsetti, I.R.S.,
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To
The Managing Director & CEO
UTI Infrastructure Technology And
Services Limited
Plot No. 3, Sector 11
CBD Belapur
Navi Mumbai - 400614

Rc.No. 1891002/MR/2022

Dated. 15-11-2022

Sub: IMS Department - MOU signed with the UTI Infrastructure Technology and Services Limited (UTI-ITSL) as Bill Processing Agency (BPA) portal on 23.09.2022 – Word of Appreciation for outstanding performance - Regarding.

Ref: 1.G.O.Ms.No.15, LFB&IMS (IMS&VIG) Department, Dated: 15.12.2021.
2.This Office Rc.No.1528223/MR/2021, Dated: 26.09.2022.

It is to submit that the Government of A.P has accorded permission to the Director of Insurance Medical Services, A.P., Vijayawada to rolling out of UTI Infrastructure Technology and Services Limited (UTI-ITSL) as Bill Processing Agency (BPA) portal in the Andhra Pradesh Insurance Medical Services Department vide reference 1st cited.

Accordingly, a MOU has been made with the officials of UTI Infrastructure Technology and Services Limited (UTI-ITSL) as Bill Processing Agency (BPA) portal with the usual terms and conditions on 23.09.2022.

The UTI-ITSL Team has taken up the project immediately with all the dedication in a lightning speed with the following series of events.

- **23-09-2022** : Signing of MoU
- **01-10-2022** : Registration of domain <https://esisapbpa.utiitsl.com>
- **03-10-2022** : Submission of templates regarding details of ESI Hospitals & Tie-Up Hospitals.
- **10-10-2022** : Submission of data by the DIMS AP VJA for updation.
- **11-10-2022** : Review Meeting (VC) by the DIMS AP VJA with the UTI Team regarding the status report Quires & Clarification of the project.
- **13-10-2022** : Creation & Submission of User IDs to all the ESI Hospitals & Tieup Hospitals.
- **14-10-2022** : Implementation of online referrals through the portals with online support of the UTI-ITSL team duly resolving certain issues faced

during the implementation in real time.

- **15-10-2022** : Inclusion of CGHS rates in the portal and activation of option for uploading of old bills.
- **28-10-2022** : Review Meeting (VC) by the DIMS AP VJA with the UTI Team, Medical Superintendents of ESIH AP & Tieup Hospitals regarding the Quires & Clarifications of the project.
- **02-11-2022** : Online Training program to all the Tieup hospitals.

Further in addition to all the above series of events, a tremendous online support was given by the UTI-ITSL team in addressing & resolving the day to day issues faced in the portal by the users.

In this connection, we on behalf of the Government of Andhra Pradesh, the DIMS, A.P, Vijayawada hereby appreciate the Dedication & Execution carried out by the UTI Infrastructure Technology And Services Limited and we would also like to specially mention the high ethical standards & professionalism displayed by the UTI-ITSL team to complete the work at the earliest.

In particular we would like to mention the hard work, coordination ability and positive approach of the following team of the **UTI-ITSL for DIMS-AP Medical Bill Processing project.**

- Mr. Sanjeev Tomar (SVP & Head)
- Mr. Koshy Thomas (VP & IT Lead)
- Mr. Ulhas Kotur (IT - Coder)
- Ms. Roma Gupta (IT - Coder)
- Ms. Sreelatha Kakara (IT - Designer)
- Dr. (Ms.) Swati Allupati (Process Lead)
- Mr. S. Venkateswara Reddy (Process team)

Backend Support:

- Mr. C.Shantisagar (IT - Coding)
- Mr. Rahul Asai (IT - Infra)
- Mr. Prakhar Mathur (IT - Infra)

Local Coordinators:

- Mr.Pathri Shantharam (Vijayawada branch)
- Mr. Mutyala Ramesh (Vijayawada branch)
- Mr. Petta Raja Rao (Vijayawada branch)

We congratulate & thank the UTI-ITSL & their Team for showing their excellence in implementing the initiative in a very short time period as per our requirement and we expect the same in future.

**Dr.S.B.R.Kumar Laghimsetti, IRS.,
Director of Insurance Medical Services, A.P**